FIG. 1

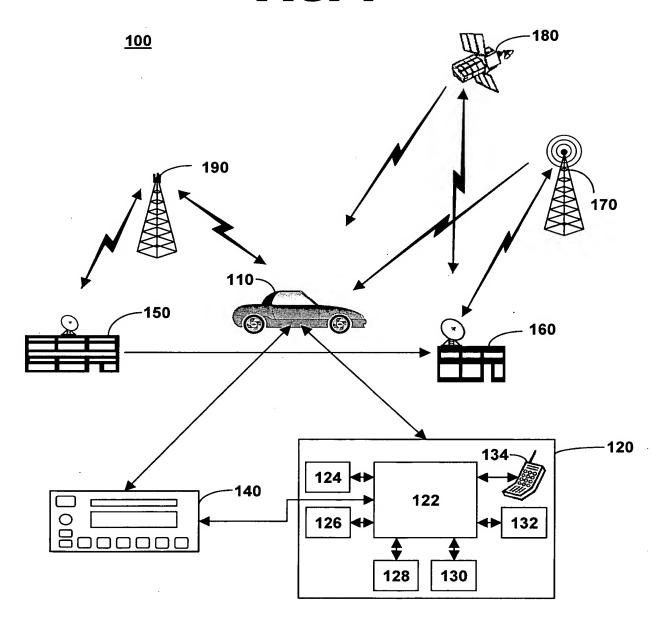


FIG. 1A

j 4,3 3

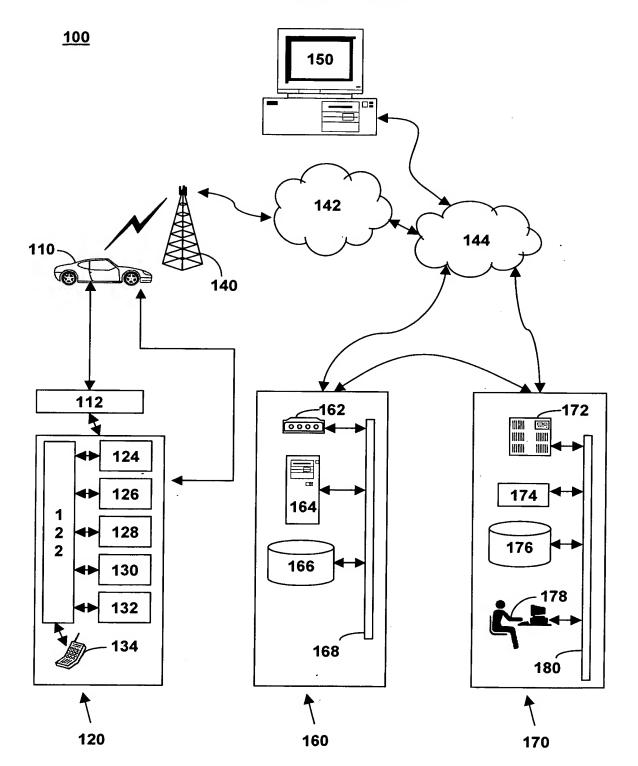


FIG. 2

200

At Telematics Service Call Center

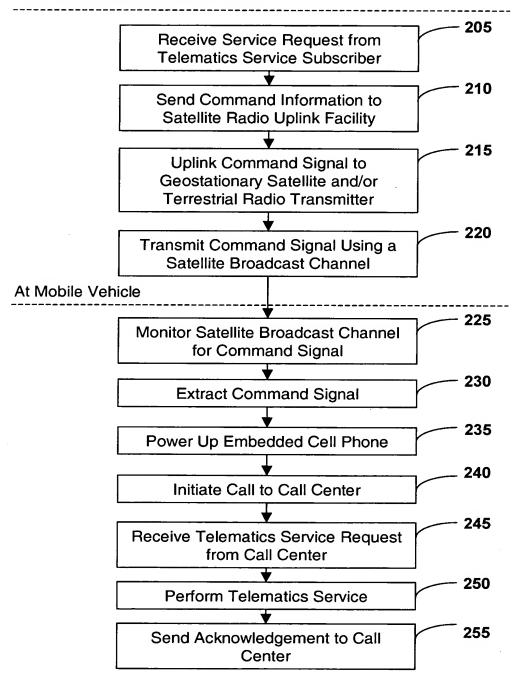
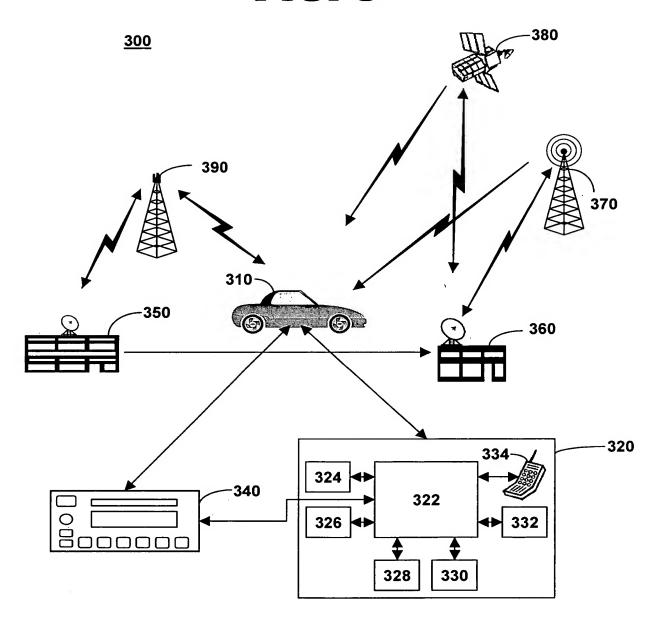


FIG. 3



FI .4

<u>400</u>

